

ALBINA ZAGUMENNOVA

Senior SRE / DevOps Engineer (Observability)

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Summary: Seasoned IT professional with over 20 years of comprehensive industry experience, including 6+ years specializing as an SRE and DevOps Engineer with a focus on Observability. Combines deep legacy system understanding with modern cloud-native automation, high availability, and proactive monitoring. Proven track record in Incident Management & Response (On-call, RCA, Post-mortems) and Advanced Problem-Solving (Troubleshooting & Debugging) across complex distributed systems. Leverages strong Cross-team Collaboration & Communication to bridge traditional infrastructure constraints and cutting-edge CI/CD practices, delivering stable, scalable, and resilient solutions.

Key skills: Observability & Monitoring: Prometheus, Grafana, ELK Stack, VictoriaMetrics, Loki, Grafana Alloy, Tempo, OpenTelemetry, AlertManager, Zabbix | Containerization & Orchestration: Kubernetes (k8s), Docker, Helm, HAProxy, Nginx | IaC & Cloud: Terraform, Ansible, Cloud.ru, DataLine, Yandex Cloud | CI/CD & Artifacts: GitLab CI, GitHub Actions, Git, ArgoCD, Nexus, Harbor | Data & Storage: SQL, NoSQL, PostgreSQL, Redis, Kafka, Debezium, ClickHouse | Security & OS: Linux, Vault, Teleport, Firewalls | Scripting & Code: Go, Python, Bash, YAML, HCL | SRE & Practices: Incident Management & Response (On-call, RCA, Post-mortems), Advanced Problem-Solving (Troubleshooting & Debugging), Cross-team Collaboration & Communication

PROFESSIONAL EXPERIENCE

Rapporto Technologies (July, 2023 – May, 2026)

IT Integration & Business Process Automation Platform

DevOps / SRE Engineer

Moscow, Russia (Remote)

- Built a high-performance metrics and logging pipeline from scratch across the entire infrastructure using Prometheus, VictoriaMetrics, Grafana Alloy, Loki, Vector, and ELK Stack. Established core SLO/SLI metrics and error budgets for critical services, reducing MTTD by 60% and MTTR by 45%. Enabled proactive alerting and automated on-call routing via Alertmanager.
- Standardized application delivery using GitOps (ArgoCD, Helm) and GitLab CI/CD pipelines, reducing release cycle time by 40%. Automated deployment and updates for the core legacy monolith using Ansible, cutting release execution time from 1 hour to 5 minutes (92% improvement) with automated rollback capabilities and version tracking.
- Containerized legacy applications with Docker and managed Infrastructure as Code (IaC) using Ansible and Terraform. Orchestrated production workloads on Kubernetes (k8s) across Dev, Staging, and Production environments, optimizing compute resource utilization and achieving 99.95% system reliability.
- Designed and implemented a low-latency data transfer pipeline from Apache Kafka to ClickHouse for real-time streaming analytics. Built comprehensive Grafana dashboards tracking business-critical processes and infrastructure health across distributed systems.

Sber (Jul. 2021 – Jan. 2023)

Largest Banking & Financial Services Ecosystem in CEE

Chief Engineer (SRE / Observability Lead)

Moscow, Russia (Remote)

- Designed, deployed, and maintained enterprise-wide observability platforms using Prometheus, Grafana, VictoriaMetrics, and Zabbix across 500+ servers and applications.
- Configured centralized logging and trace aggregation via ELK Stack and Kafka, accelerating root cause analysis (RCA) and proactive anomaly detection.
- Administered high-availability Hadoop/Ambari big data clusters, PostgreSQL databases, and Kafka messaging platforms with strict security and zero data loss.
- Organized workflows, defined SLO/SLI metrics, and mentored a team of 10 engineers, resulting in a 50% improvement in incident response speed and improved team delivery throughput.

Sber (Aug. 2018 – Jun. 2021)

Middle & Support Engineer

Moscow, Russia

- Maintained large-scale Hadoop clusters (10+ nodes, 5PB+ data) guaranteeing strict SLA availability; built Python ETL pipelines and administered BI systems (QlikView/QlikSense).

Various Companies (Jun. 2008 – Aug. 2018)

System Administrator / IT Infrastructure Specialist

Russia

- **Value Delivered:** 10 years of robust, foundational expertise in Linux/Unix internals, network connectivity troubleshooting, load balancing, and hardware resource profiling that underpin expert SRE capabilities.

EDUCATION

Ufa State Aviation Technical University

Specialist Degree in Software Engineering & Systems Administration (2003 – 2008)

Ufa, Russia

- **Courses:** OS & Linux/Windows Administration, Computer Networks & Protocols, Databases & SQL, Data Structures & Algorithms, High-Level Programming (Python, C++), Probability Theory & Discrete Mathematics, Systems Modeling & Optimization, Cyber Security.
- **Grade:** 4.2/5.0

ADDITIONAL INFORMATION

- **Languages:** English (Fluent), Russian (Native), French (Elementary)
- **Extra activities:**
 - **Volunteer, Ufa (June 2014 — July 2018):** Organizing of gatherings and events in the orphanage
 - **Event manager, Ufa (2007 — 2018):** Organizing corporate events: sport competitions (football, volleyball, basketball) and e-sports tournaments (CS, Dota, Quake, AOE, Unreal, Hearthstone, FIFA)
- **Hobbies:** Cycling, Reading books, Hiking, Drawing